

Friends & Family Guide for dcfc.co.uk

How to add an existing account on your Friends & Family

Finding your unique approval code

- 1 Log on to your DCFC Account/Fan ID on dcfc.co.uk

- 2 Click "Friends and Family" after logging on

Remember to check that your details are up to date on the ["Edit Profile"](#) page otherwise you may not get confirmation e-mails or com

Looking for something?

[26-27 Season Tickets](#)

[RamsTV Live](#)

Use the [Friends and Family](#) feature to add children (under 13) to your account.

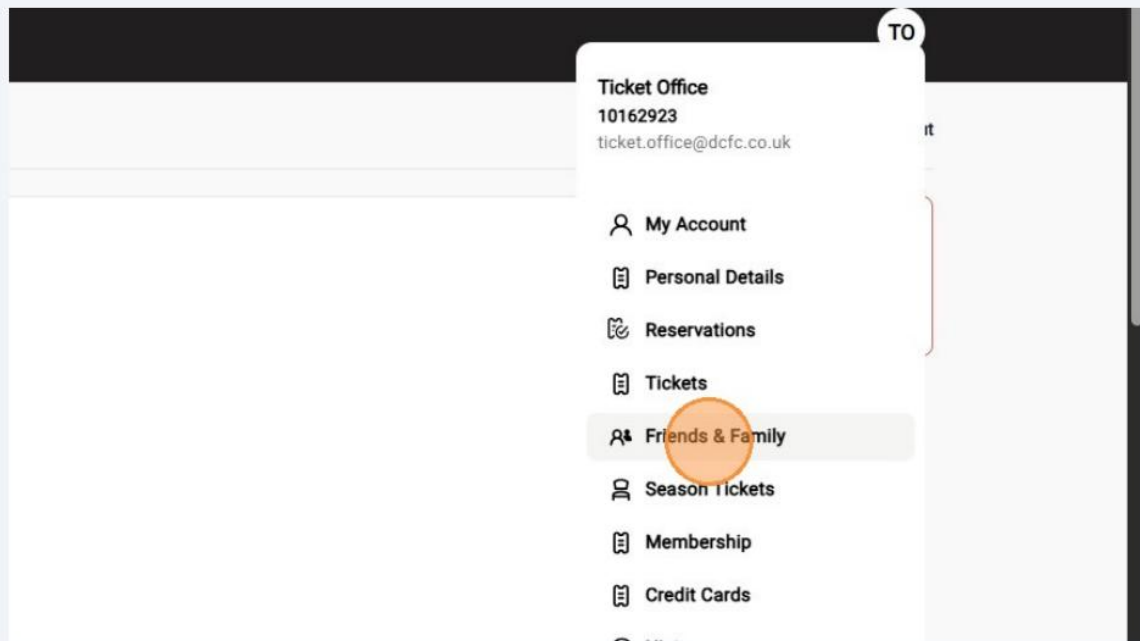
Need some help?

Ticket Office: ticket.office@dcfc.co.uk

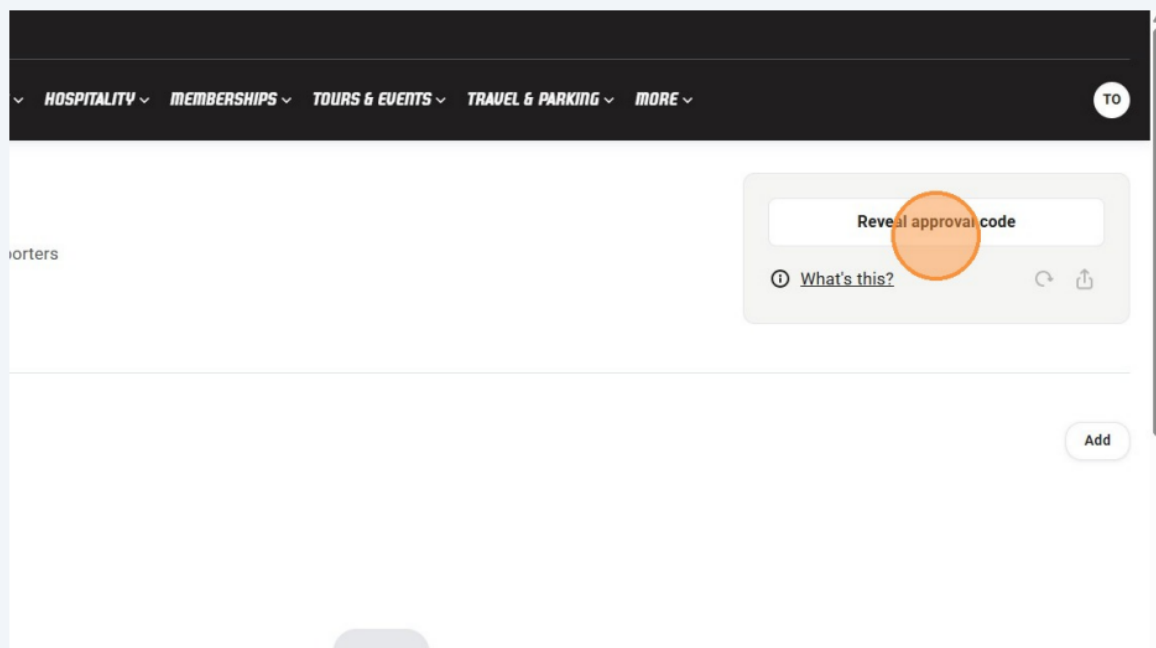
General queries: slo@dcfc.co.uk

Stream queries: ramstvsupport@dcfc.co.uk

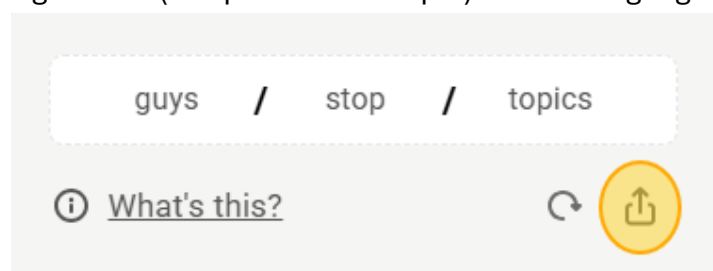
- 3 Click "Friends & Family" on the tab on the right-hand side



- 4 Click "Reveal approval code" to reveal the unique account of the account you wish to link to a different account

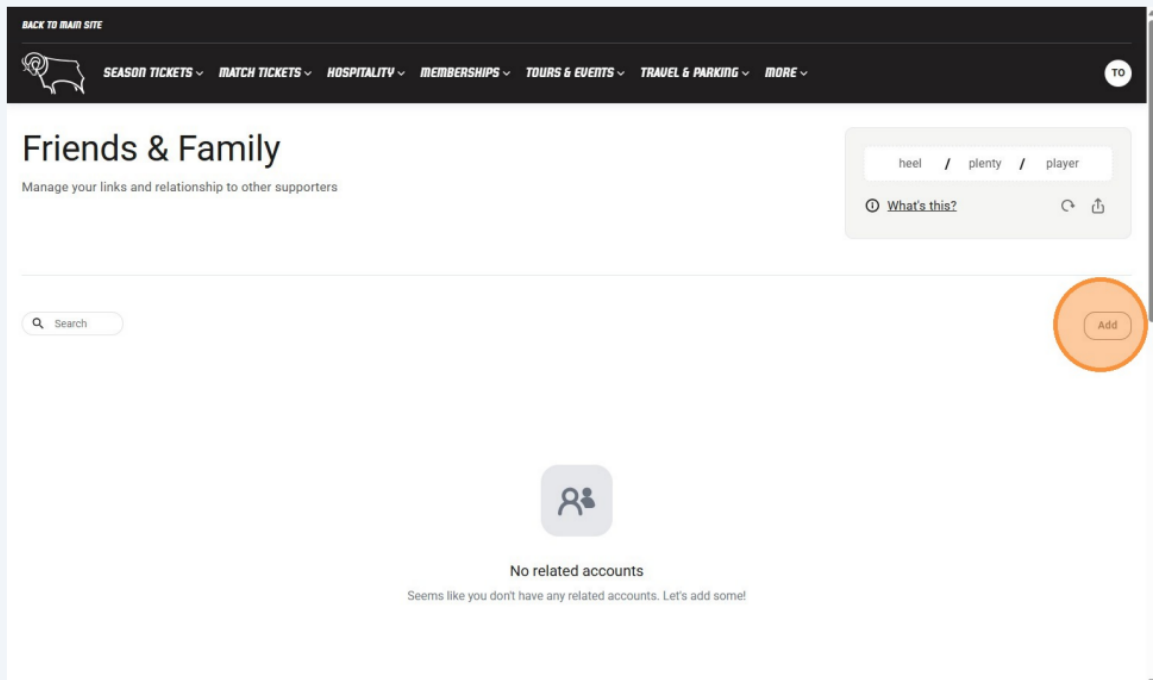


The unique code will generate (see pictured example). Use the highlighted button to copy it.

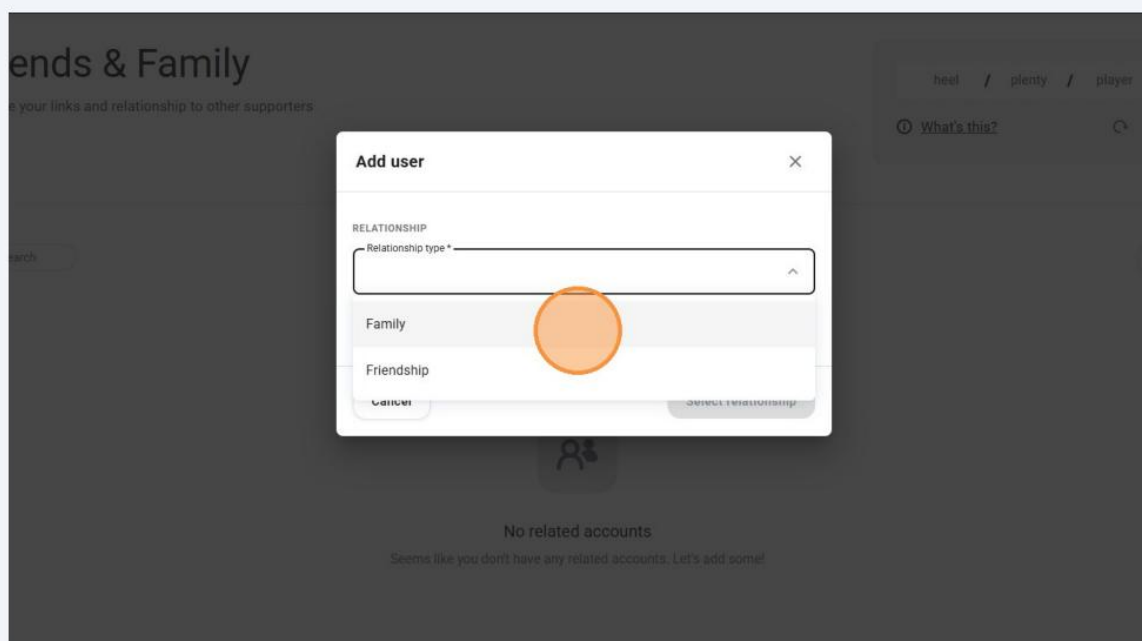


Adding existing account as part of your "Friends & Family"

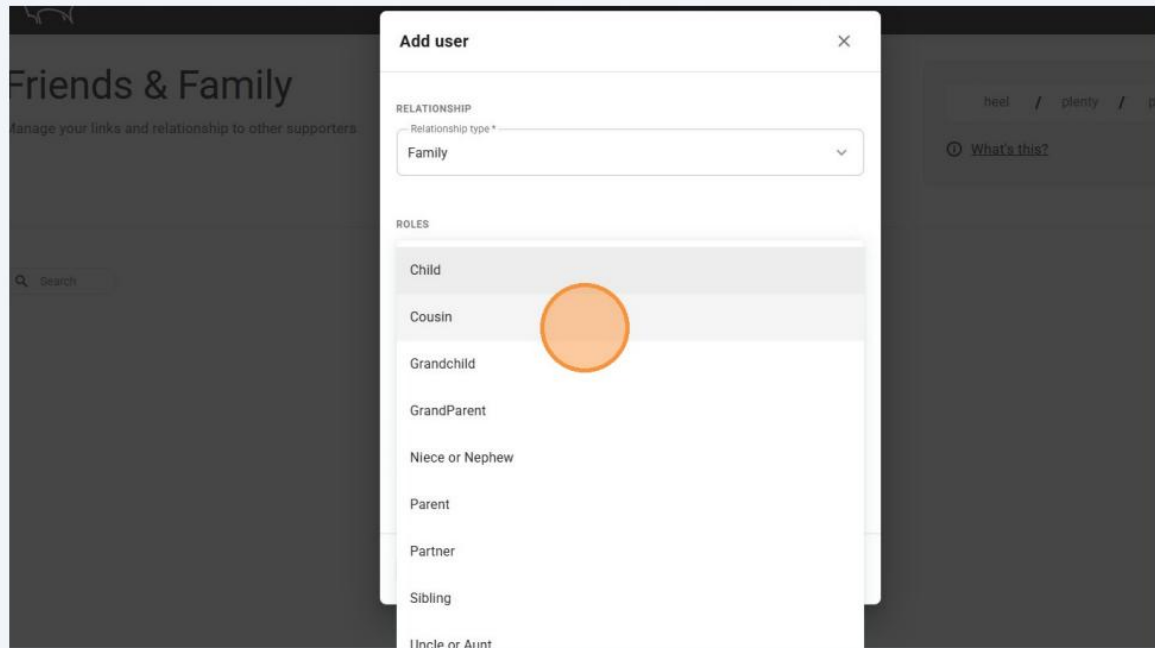
- 1 Click "Add" on the "Friends & Family" page to add a new relationship.



- 2 Select the relationship type



3 Set the roles in the relationship

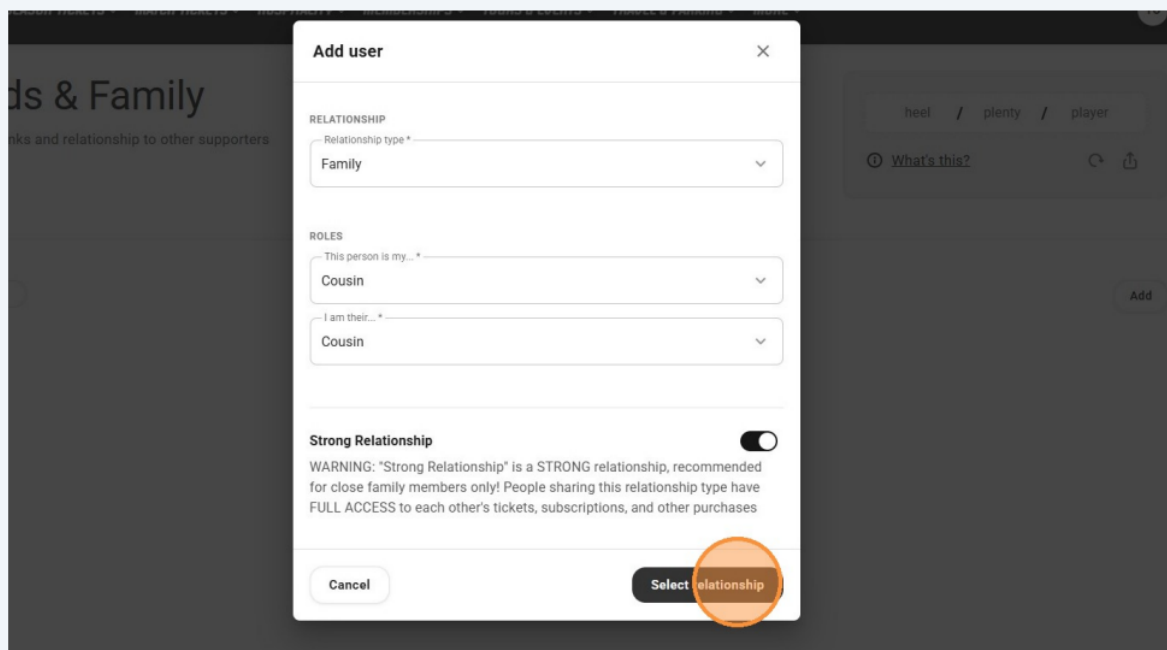


The screenshot shows the 'Add user' dialog box. The 'RELATIONSHIP' section has a dropdown menu set to 'Family'. The 'ROLES' section is a list of roles: Child, Cousin, Grandchild, GrandParent, Niece or Nephew, Parent, Partner, Sibling, and Uncle or Aunt. The 'Child' role is highlighted with an orange circle.



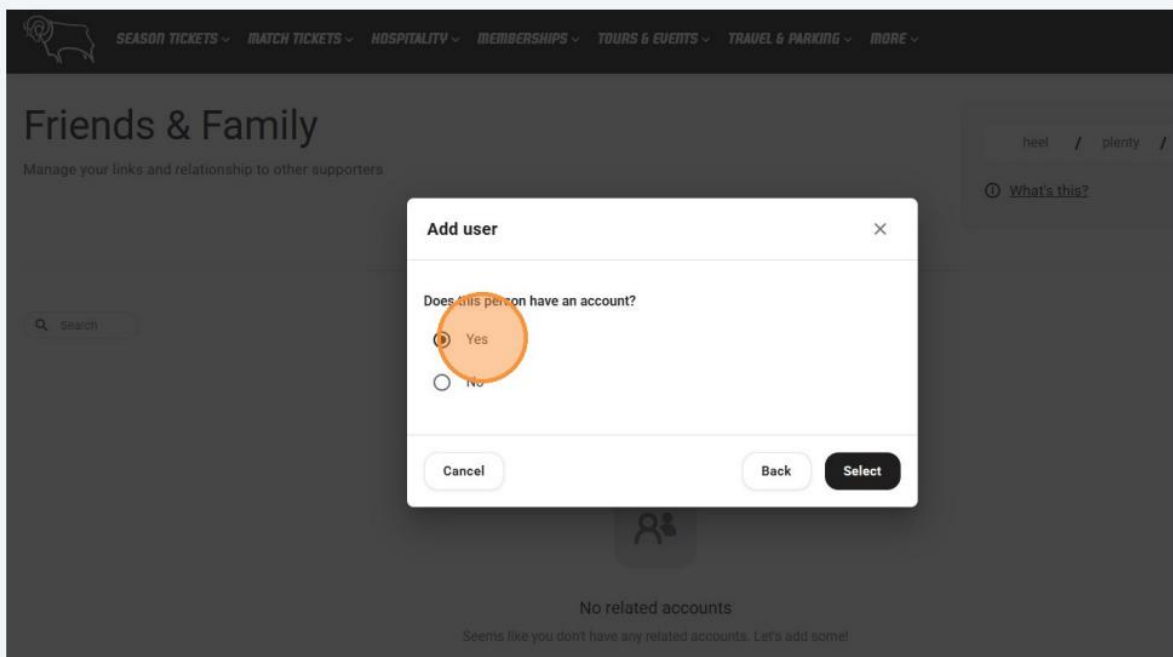
Please ensure the "Strong Relationship" option is only chosen if you are happy to allow the linked relationship to have FULL ACCESS to your tickets, subscriptions, or other purchases.

4 Click "Select Relationship" after finishing

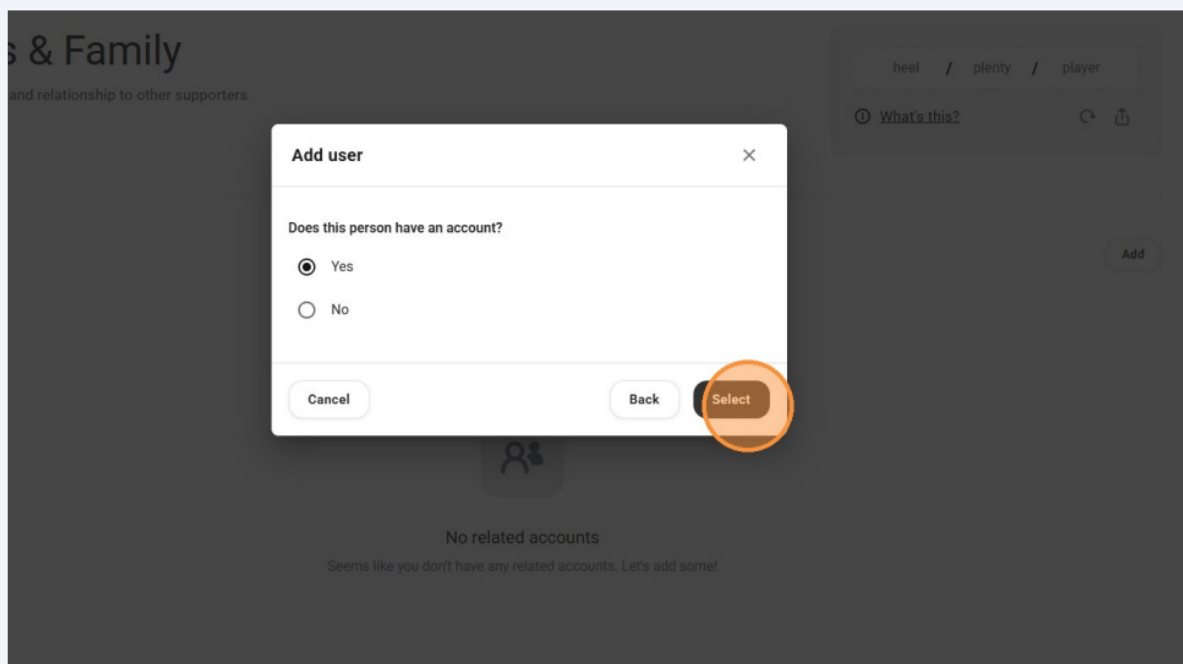


The screenshot shows the 'Add user' dialog box. The 'RELATIONSHIP' section has a dropdown menu set to 'Family'. The 'ROLES' section has two dropdown menus: 'This person is my...' and 'I am their...', both set to 'Cousin'. The 'Strong Relationship' toggle is turned on. A warning message is displayed: 'WARNING: "Strong Relationship" is a STRONG relationship, recommended for close family members only! People sharing this relationship type have FULL ACCESS to each other's tickets, subscriptions, and other purchases'. The 'Select relationship' button is highlighted with an orange circle.

5 Click "Yes"



6 Click "Select"



7

Enter the supporter's Fan ID or Postcode AND Last Name. Click "Identify" after finishing.

s & Family

and relationship to other supporters

heel / plenty / player

What's this?

Add

Add user

Supporter ID *

30257085

Postcode

OR

Last name

Account

Cancel Back Identify

No related accounts

Seems like you don't have any related accounts. Let's add some!

8

Enter the approval code obtained from the other account, either by typing it, or by pasting (Ctrl + V). Click "Confirm" once finished.

s & Family

and relationship to other supporters

heel / plenty / player

What's this?

Add

Add user

Approval needed

Ask your friend or family member for their personal approval code.

guys / stop / topics

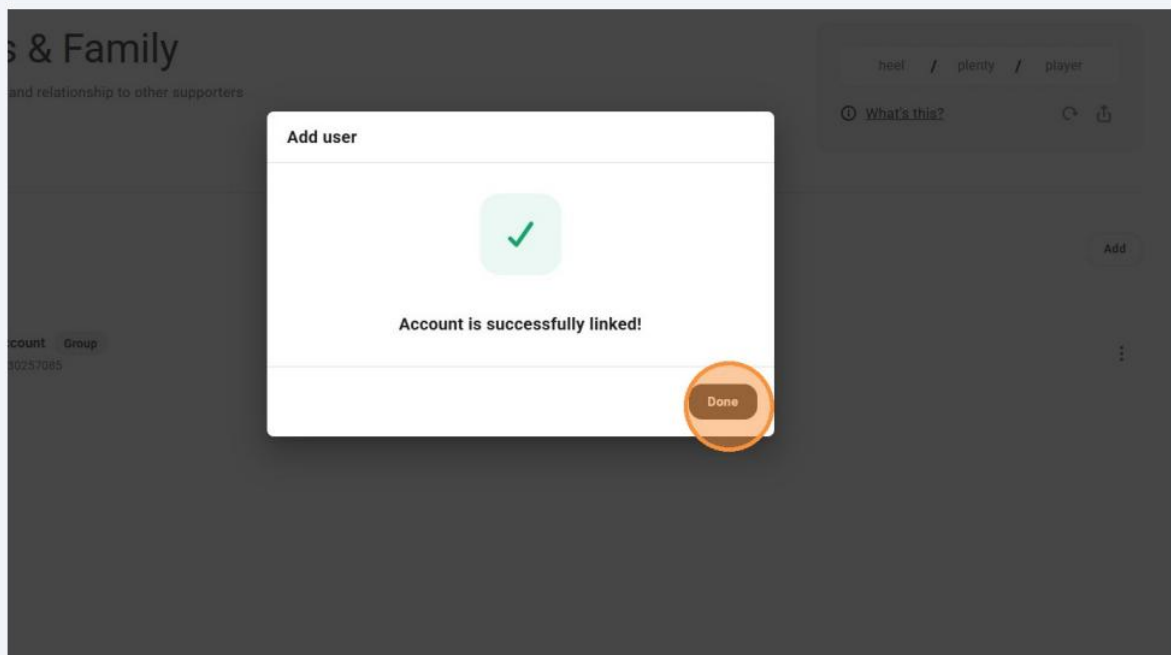
What's this?

Cancel Back Confirm

No related accounts

Seems like you don't have any related accounts. Let's add some!

9 Click "Done"



10 The linked relationship will now appear on the "Friends & Family" page.

